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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/759,159	01/20/2004	Satish Parolkar	P24473	6660

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EXAMINER

ELAHEE, MD S

ART UNIT PAPER NUMBER

2645

DATE MAILED: 03/14/2006

Please find below and/or attached an Office communication concerning this application or proceeding.

Office Action Summary	Application No. 10/759,159	Applicant(s) PAROLKAR ET AL.	
	Examiner Md S. Elahee	Art Unit 2645	

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --

Period for Reply

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 03 MONTH(S) OR THIRTY (30) DAYS, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

Status

- 1) ☒ Responsive to communication(s) filed on 22 December 2005.
- 2a) ☐ This action is **FINAL**. 2b) ☒ This action is non-final.
- 3) ☐ Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

Disposition of Claims

- 4) ☒ Claim(s) 1-20 is/are pending in the application.
- 4a) Of the above claim(s) _____ is/are withdrawn from consideration.
- 5) ☐ Claim(s) _____ is/are allowed.
- 6) ☒ Claim(s) 1-20 is/are rejected.
- 7) ☐ Claim(s) _____ is/are objected to.
- 8) ☐ Claim(s) _____ are subject to restriction and/or election requirement.

Application Papers

- 9) ☐ The specification is objected to by the Examiner.
- 10) ☐ The drawing(s) filed on _____ is/are: a) ☐ accepted or b) ☐ objected to by the Examiner.
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
- 11) ☐ The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

Priority under 35 U.S.C. § 119

- 12) ☐ Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
- a) ☐ All b) ☐ Some * c) ☐ None of:
1. ☐ Certified copies of the priority documents have been received.
2. ☐ Certified copies of the priority documents have been received in Application No. _____.
3. ☐ Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).
- * See the attached detailed Office action for a list of the certified copies not received.

Attachment(s)

- | | |
|------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| 1) <input checked="" type="checkbox"/> Notice of References Cited (PTO-892) | 4) <input type="checkbox"/> Interview Summary (PTO-413)
Paper No(s)/Mail Date. _____ |
| 2) <input type="checkbox"/> Notice of Draftsperson's Patent Drawing Review (PTO-948) | 5) <input type="checkbox"/> Notice of Informal Patent Application (PTO-152) |
| 3) <input type="checkbox"/> Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08)
Paper No(s)/Mail Date _____ | 6) <input type="checkbox"/> Other: _____ |

DETAILED ACTION

The application has been transferred from examiner Allan Hoosain to examiner Alam Elahee.

Claim Rejections - 35 USC § 102

1. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless –

(e) the invention was described in (1) an application for patent, published under section 122(b), by another filed in the United States before the invention by the applicant for patent or (2) a patent granted on an application for patent by another filed in the United States before the invention by the applicant for patent, except that an international application filed under the treaty defined in section 351(a) shall have the effects for purposes of this subsection of an application filed in the United States only if the international application designated the United States and was published under Article 21(2) of such treaty in the English language.

2. Claims 1-5,11-18 are rejected under 35 U.S.C. 102(e) as being anticipated by **Holden** (US 6,771,639).

As to Claims 1,11,17 with respect to Figures 1-6, **Holden** teaches a method of collecting information, comprising:

sending an interactive text markup programming language script, using a session initiation protocol (SIP) message, to a communications device, the interactive script including at least a first query and a second query that depends on a response to the first query (Figure 6); and

receiving the response either automatically from the communications device, or based upon input from a user of the communications device (Figure 6).

As to Claims 2,13, **Holden** teaches the method of collecting information of claim 1, wherein the received response comprises information of at least one of a location of the communications device, a type of the communications device, a communications format used by the communications device, a communications mode desired by the user of the communications device, a personal identification of the user of the communications device, an account number of the user of the communications device, a password of the user of the communications device, billing information of the user of the communications device, the intent of the user of the communications device, a preferred language of the user of the communications device, and a question from the user of the communications device (Col. 7, lines 60-67).

As to Claims 3,14, **Holden** teaches the method of collecting information of claim 1, wherein the received response is a textual representation of one of a DTMF tone, VoicexML and HTML speech tags (Col. 8, lines 63-67).

As to Claims 4,15, **Holden** teaches the method of collecting information of claim 1, further comprising providing the response to a user of a recipient device (Figure 6).

As to Claims 5,16,18, **Holden** teaches the method of collecting information of claim 1, the response being additionally based upon information provided by the communications device (Col. 7, lines 60-67).

Art Unit: 2645

As to Claim 12, **Holden** teaches the method of interactively pre-screening user information of claim 11, further comprising establishing a communications connection between the communications device and one of a plurality of agent devices, the one of the plurality of agent devices being determined based on the response (Col. 8, lines 1-6).

Claim Rejections - 35 USC § 103

3. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negated by the manner in which the invention was made.

4. This application currently names joint inventors. In considering patentability of the claims under 35 U.S.C. 103(a), the examiner presumes that the subject matter of the various claims was commonly owned at the time any inventions covered therein were made absent any evidence to the contrary. Applicant is advised of the obligation under 37 CFR 1.56 to point out the inventor and invention dates of each claim that was not commonly owned at the time a later invention was made in order for the examiner to consider the applicability of 35 U.S.C. 103(c) and potential 35 U.S.C. 102(e), (f) or (g) prior art under 35 U.S.C. 103(a).

5. Claims 1-20 are rejected under 35 U.S.C. 103(a) as being unpatentable over **LaPorta et al.** (US 5,970,122) in view of **Vo et al.** (US 6,795,444).

Art Unit: 2645

As to Claims 1,6,11,17,19, with respect to Figures 1-3, **LaPorta** teaches a method of collecting information, comprising:

sending MSG 8 (an interactive text markup programming language script), using world wide web, to a communications device, the interactive script including a lunch request (at least a first query) and lunch request response (a second query that depends on a response to the first query) (Figure 3); and

receiving the response either automatically from the communications device, or based upon input from a user of the communications device (Figure 3);

LaPorta does not teach the following limitation:

“using a session initiation protocol (SIP) message”

However, it is obvious that **LaPorta** suggests the limitation. This is because **LaPorta** teaches sending messages over the world wide web (Col. 4, lines 25-27). **Vo** teaches sending SIP messages over the world wide web (Figures 1, labels 130,108,138). Having the cited analogous art at the time the invention was made, it would have been obvious to one of ordinary skill in the art to add SIP messaging to **LaPorta**’s invention for protocol conversions between networks as taught by **Vo**’s invention in order to provide communications in integrated networks.

As to Claims 2,7,13, **LaPorta** teaches the method of collecting information of claim 1, wherein the received response comprises information of at least one of a location of the communications device, a type of the communications device, a communications format used by the communications device, a communications mode desired by the user of the communications device, a personal identification of the user of the communications device, an account number of

Art Unit: 2645

the user of the communications device, a password of the user of the communications device, billing information of the user of the communications device, the intent of the user of the communications device, a preferred language of the user of the communications device, and a question from the user of the communications device (Figure 3, labels 58,60,62).

As to Claims 3,8,14, **LaPorta** teaches the method of collecting information of claim 1, wherein the received response is a textual representation of one of a DTMF tone, VoicexML and HTML speech tags (Figure 3, label 62).

As to Claims 4,9,15, **LaPorta** teaches the method of collecting information of claim 1, further comprising providing the response to a user of a recipient device (Figure 3, label 50a).

As to Claims 5,10,16,18,20, **LaPorta** teaches the method of collecting information of claim 1, the response being additionally based upon information provided by the communications device (Figure 3 and Col. 11, lines 45-55).

As to Claim 12, **LaPorta** teaches the method of interactively pre-screening user information of claim 11, further comprising establishing a communications connection between the communications device and one of a plurality of agent devices, the one of the plurality of agent devices being determined based on the response (Col. 16, lines 20-34).

Response to Amendment

6. This action is responsive to an amendment filed on 12/22/05. Claims 1-20 are pending.

Response to Arguments

7. Applicant's arguments filed in the 12/22/05 Remarks have been fully considered but they are not persuasive because of the following:

The arguments appear to suggest selectively receiving responses automatically from the communication device or from user input of the communication device. However, the claims only recite receiving the response either automatically from the communications device, or based upon input from a user of the communications device. Both **Holden and LaPorta** teaches this limitation.

Conclusion

8. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.

Gilleland et al. (US 2002/0073203) teach Providing calling party information in a request to establish a call session.

Shaw et al. (US 2002/0083148) teach System and method for sender initiated caching of personalized content.

9. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Md S. Elahee whose telephone number is (571) 272-7536. The examiner can normally be reached on Mon to Fri from 8:30am to 5:00pm.

Art Unit: 2645


If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Fan Tsang can be reached on (571) 272-7547. The fax phone number for the organization where this application or proceeding is assigned is (571) 273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

M.E.

MD SHAFIUL ALAM ELAHEE

March 5, 2006


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